



# Safeguarding Data in the Cloud

## Best in Class Security Measures to Protect Your Information Assets

To ensure that your company's information is properly armored against the widest range of data security risks, UniVoIP adheres to best-in-class industry standards. Your company can rest assure its information is secure in our network.

### UniVoIP delivers a full scope of countermeasures:

- ✓ UniVoIP OfficeConnect uses the encrypted MiNet signaling protocol
- ✓ Session Border Controllers (SBC) are deployed in UniVoIP data centers to protect against voice network attacks
- ✓ Customers experience 99.99% availability with Service Level Agreement (SLA)
- ✓ Voice communications are encrypted using Secure Real-Time Protocol (SRTP)\* to provide call encryption and message authentication for all interoffice conversations (including remote locations)
- ✓ MiNet signaling messages are only accepted from devices authenticated by UniVoIP data centers
- ✓ All user interfaces including IP phone handsets, desktop and mobile applications as well as online portals are password protected and use Secure Hypertext Transfer Protocol
- ✓ All customer site WAN IP addresses are white listed by enterprise level firewalls to protect against fraudulent calling
- ✓ Optional MPLS circuit offered between customer's site and UniVoIP's data centers for a private link for voice traffic