

“We are extremely happy with UniVoIP’s highly functional phone solution and the superior service they provide. Our old system was archaic and UniVoIP’s Assistance Program as well as continuous ongoing savings were a no-brainer for us when deciding on migrating to VoIP.”

Patricia Fowler, The Valley Economic Alliance

Summary

Company Name

The Valley Economic Alliance

Industry

Nonprofit

Location

Sherman Oaks, CA

About

The mission of The Valley Economic Alliance is to elevate the economic vitality and stability of their five-city region by assisting San Fernando Valley Business, Education and Government Communities

The Valley Economic Alliance Gains Functionality, Cost Savings and 5-Star Customer Service

Empowering Local Economic Vitality and Growth

The Valley Economic Alliance (a.k.a. Economic Alliance) is a 501(c)(3) nonprofit strategic private-public collaborative made up of business, government, education and community organizations. Its mission is to elevate the economic vitality and stability of their 5 city region – Burbank, Calabasas, Glendale, Los Angeles and San Fernando consisting of more than 70,000 businesses, over 2.1 million residents and covering more than 350 square miles.

Improved Company Efficiency

Prior to UniVoIP, Economic Alliance was with TelePacific and realized their existing phone solution had limited functionality and did not support the organization’s rapid growth. At first, Economic Alliance believed it wasn’t affordable to migrate to VoIP. However, after speaking with UniVoIP’s Business Development Specialist regarding the Assistance Program and receiving highly functional, complimentary VoIP phones, Economic Alliance knew the decision was clear and migrated to UniVoIP.

Integration with Microsoft Office 365™

“We had just decided to migrate to Office 365 and with UniVoIP’s seamless integration with the platform, it was the perfect time to transition. We didn’t even consider another service provider as the customer service was excellent, the phones offer all the functionality we need and the total savings were substantial.” Patricia Fowler, Economic Alliance.

Economic Alliance continues to reap the benefits of their decision. With features such as the user-friendly online portal where all changes to the solution can be made on a single interface and a Private DID for all employees, the organization’s operations have improved drastically. Furthermore, UniVoIP’s phone solution delivers a clean, crisp reception and transmission that makes it easy for Economic Alliance to communicate more effectively.

